

# Reliability Team Exercise

Question	Team Answer
List a change your team is testing	
What level of reliability is the change (Level 1, Level 2, or Level 3)?	
What Level-2 or Level-3 reliability concepts can you use to design a change to move results to the next level of reliability?	

Run a PDSA cycle testing the level-2 or 3 change idea and submit your PDSA worksheet to BOX

# Example: Reliability Team Exercise

Question	Team Answer
List a change your team is testing	Each home visitor receives list of clients who have not been screened for maternal depression
What level of reliability is the change (Level 1, Level 2, or Level 3)?	Level 1 (feedback on compliance)
What Level-2 or Level-3 reliability concepts can you use to design a change to move results to the next level of reliability?	<ul style="list-style-type: none"><li>• Review screening for clients during supervision (redundancy)</li><li>• Contingency planning for screening (real time identification and mitigation of failures)</li></ul>

Run a PDSA cycle testing the level-2 or 3 change idea and submit your PDSA worksheet